

# MASK PROTOCOL

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**Face Coverings Bylaw:** As of August 1, an enforceable, temporary bylaw requires individuals to wear a face covering in indoor public spaces – including recreation centres, unless the person is separated from others by a barrier or is exempt.

**UPDATE:** Effective November 2, you are required to wear a mask anywhere in the facility including the activity level. (not while engaging in an athletic or fitness activity) Refusal to wear a mask will result in denied entry for the day and may result in the cancellation of Membership and/or may be banned from the facility. If you are exempt please see instructions on the next page.

## FAQ'S

### **Q.Does this bylaw apply to gyms/sports centres/fitness studios in Calgary?**

A: Yes. Gyms, sports centres, and fitness studios are considered public premises under the bylaw. People actively engaging in athletic or fitness activities in gyms, sports centres and fitness studios are exempt from the bylaw, however, people who are not engaging in such activities have to wear a face covering (for example, when entering the premises, walking to and from activities and using the public washrooms and locker rooms).

### **Q. What are type of face coverings are recommended?**

A: The type of mask you choose is solely at your personal discretion. Cloth masks or nonmedical masks provide appropriate protection. Cloth or nonmedical masks are not personal protective equipment (PPE) and should not substitute for any masks employees must wear as PPE. Likewise, face shields are not alternatives to masks, though they may be used in addition to masks for further protection. If you select a mask with logos, images or words, they must not cause offense or perpetuate discriminatory values and practices by emphasizing the differences between people or implying that one group is superior to another.

### **Q. Does Repsol Sport Centre sell masks?**

A: Yes, if you have forgotten a mask, you can purchase a disposable mask at Customer Service for \$1.

### **Q. Are masks required for Child Care?**

A: The bylaw excludes schools and daycares. Thus Parents, caregivers and children over two years of age are required to wear a mask upon entry and exit into Child Care only.

### **Q. If I am a Personal Training or Custom Coaching client, am I required to wear a mask?**

A: If you enter through the South entry to Customer Service, you are required to wear a mask to and from your training area. If you enter /exit directly through the Personal Training doors and begin your work out directly, you are not required to wear a mask during your physical activity.

### **Q. What happens if I fail to wear a mask inside Repsol Sport Centre?**

A: Failure to wear a face covering where required or failure of RSC to display prescribed signage can result in a penalty of \$50 from bylaw services. Further, Repsol Sport Centre has the authority to deny you entry and may result in the cancellation of Membership and/or may be banned from the facility.

### **Q. Are face shields considered a face covering?**

A: The bylaw defines face coverings that inclusively cover the mouth, nose and chin, ensuring a barrier that limits the transmission of infectious respiratory droplets. A face shield only qualifies under the bylaw if it wraps around the face and chin, fully covering the mouth, nose and chin.

**Q. Will individuals need to wear a face covering if physical distancing can be achieved?**

A: Yes. Physical distancing in indoor public spaces is inconsistent and unpredictable and part of why this temporary bylaw is necessary. The bylaw is written in a manner that makes it easy for citizens to understand and easy to achieve compliance.

**Q. What if I am exempt from wearing a mask?**

A: Please inform one of our Customer Service Representatives so that an exemption alert can be added to your account. Please be advised that this alert will prevent your access card from opening the gate. One of our representatives will check you in each time after reviewing your exemption alert. Once in the activity level of the facility you may be approached by a Repsol Sport Centre employee. Simply inform them you have an exemption alert on your account.

**Exceptions to the Face Coverings Bylaw include:**

- › Children under two years of age.
- › People with underlying medical conditions or disabilities inhibiting their ability to wear a face covering.
- › People who are unable to place, use or remove a face covering safely without assistance.
- › People who are eating or drinking at a public premises that offers food or beverage services.
- › **People engaging in an athletic or fitness activity.**
- › People who are caregiving for or accompanying a person with a disability where wearing a face covering would hinder the accommodation of the person's disability (for example, the ability to lip read)
- › People who have temporarily removed their face covering where doing so is necessary to provide or receive a service (for example, a visit to the dentist).

Proof is not required if someone has an exception. Businesses are not expected to deny services as not everyone is required to wear a face covering.

**MASK GUIDELINES:**

**How to put on a mask**

- › Before touching the mask, employees must wash hands with soap and water for at least 20 seconds.
- › Confirm the mask is facing the correct direction. Many cloth or nonmedical masks have only one correct orientation.
- › The mask should fit snugly to the face, covering the nose, mouth, and chin without gaps.

**Wearing masks**

- › While wearing a mask, employees must never touch their face.
- › Employees must not wear masks in a way that uncovers their nose.
- › Employees must not place masks on their forehead or under their chin. If a mask must be removed (such as during an eating period), employees must follow the proper procedure.

**Removing masks**

- › Before touching the mask, employees must wash their hands.
- › Immediately after removing the mask, employees should either dispose of it in the proper place (if the mask is disposable) or place it somewhere for washing before reuse (if the mask is reusable).
- › After removing and disposing of or storing the mask, employees must wash their hands again.
- › Reusable masks should be stored and cleaned in accordance with the manufacturer's instructions and requirements.